

Refund Policy:

We understand that life events might make attending the Festival difficult. We have developed the following policy based on the commitment schedule for us to “lock” in event size and costs.

For early and regular member/public registrations purchased before 3/1/2023: Festival registration and add-on costs, less processing fees, are refundable upon request to the registrar from October 5 2022 - April 1 2023, 11:59pm CT. **From April 2 2023 - May 1 2023, 11:59pm CT**, an additional \$100 late withdrawal fee will be withheld. After this time all sales are final and refunds are only allowed in limited circumstances.

For late member/public registrations purchased 3/1/2023 and after: All sales are final and refunds are only allowed in limited circumstances.

For Symposium registrations and Day Passes for all programs purchased before 5/1/2023: Registration and add-on costs, less processing fees, are refundable upon request to the registrar until **May 1 2023, 11:59pm CT**. After this time all sales are final and refunds are only allowed in limited circumstances.

For Symposium registrations and Day Passes for all programs purchased after 5/2/2023: All sales are final and refunds are only allowed in limited circumstances.

Examples of limited circumstances may include a documentable positive covid-19 test, Festival cancellation, or other catastrophic events. All limited circumstances are subject to the approval of the Registrar and/or Festival Director.

Refunds will be issued to the original form of payment within 14 business days of approval.

Refunds will NOT be issued for failure to comply with our Covid safety or Anti-harassment policies.

Individual Show tickets are subject to the policies of the University of Maryland ticketing offices in both the Clarice Performing Arts Center and the Stamp Student Union.